

# What is CCASA?

## Calgary Communities Against Sexual Abuse

**(CCASA)** is the primary sexual harassment, sexual abuse and sexual assault crisis, counselling and education service provider for Calgary and the surrounding areas. Our services are available to everyone including people of all colour, race, ability, sexual orientation, religion, education, socio-economic status, or gender.

## Our Vision

Healthy communities free of sexual violence, including sexual abuse, sexual assault and sexual harassment.

## Our Mission

To lead in the provision of specialized sexual violence services and educate communities to shift attitudes and responses to sexual violence.

CCASA offers free and confidential services, including:

- Counselling (Individual and Group)
- CCASA Support and Information Line
- Sexual Assault Response Team (24-Hour Hospital Accompaniment)
- Public Education and Training
- Police and Court Support (PACES)

Arrangements for interpreters available upon request.

**CCASA Support & Information Line**  
9am-9pm – 7 days a week  
403-237-5888

**Alberta's One Line for Sexual Violence**  
(Phone/Text) 1-866-403-8000  
TTY Line 403-508-7888  
Chat [www.calgarycasa.com](http://www.calgarycasa.com)

9am-9pm – 7 days a week

### For more information on our programs and services:

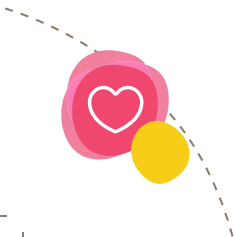
Email | [info@calgarycasa.com](mailto:info@calgarycasa.com)  
Business | 403-237-6905

Suite 700, 910 7th Avenue SW  
Calgary, Alberta T2P 3N8

Thank you to our funders:



# VOLUNTEER



# W Welcome to CCASA

**We are excited to offer volunteer opportunities to individuals who would like to support others and make a positive difference in their communities.**

Our volunteers are an invaluable source of support and strength in providing quality sexual violence services. They are our ambassadors to the community at large, and work alongside us to change attitudes and behaviours surrounding the issue of sexual violence.

CCASA welcomes applications from volunteers from diverse backgrounds, levels of experience and skill sets.

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## **Volunteer Opportunities:**

**Support Line Volunteers (Phone, Text & Chat)**

**Special Events Support**

**Board of Directors**

## **About Our Support and Information Line**

This support line is available to anyone who has been affected by any form of sexual assault and sexual abuse. Volunteers work evening and weekend shifts to provide emotional support, information, crisis intervention, grounding, advocacy and referrals.

## **Phone, Text & Chat Support Volunteer Responsibilities:**

- Provide crisis intervention, short term support, information, assessment, advocacy and referrals over the phone, as well as via text and chat to individuals affected by all forms of sexual violence.
- Maintain confidentiality
- Interact with callers, volunteers and staff in a respectful and empowering manner

## **Volunteer Training**

All of our volunteers receive more than 45 hours of training in order to provide the specific support that individuals from our communities need. We want all of our volunteers to feel confident and comfortable when supporting those we serve.

Training sessions introduce volunteers to CCASA's philosophies and services, and give insight into the ways in which people can make a difference in their communities.

## **How to Become a Volunteer**

### **Submit an Application**

Applications are available online and can be submitted on our website.

[www.calgarycasa.com/volunteer](http://www.calgarycasa.com/volunteer)

### **Attend a pre-training interview**

This interview will provide more information about CCASA and our volunteer program, and discuss volunteer opportunities.

### **Training**

After a successful application and interview, volunteers are required to participate in specialized training provided by CCASA staff.

## **Contact Us**

Get in touch to learn more about becoming a CCASA volunteer.

[calgarycasa.com/volunteer](http://calgarycasa.com/volunteer)

[info@calgarycasa.com](mailto:info@calgarycasa.com)

403-237-6905

